

*Dr. Hugh G. Courtney
Curriculum Vitae
August 2019*

D'Amore-McKim School of Business
Northeastern University
313C Hayden Hall
360 Huntington Avenue
Boston, MA 02115
U.S.A.

EDUCATION

Massachusetts Institute of Technology, Ph.D., Economics, 1991

Thesis title: "The Beveridge Curve and Okun's Law: A Reexamination of Fundamental Macroeconomic Relationships in the U.S."

Advisor: Olivier J. Blanchard

Honors: National Science Foundation Graduate Fellowship, 1985-1988

Northwestern University, B.A. with Distinction, Economics, 1985

Honors thesis title: "Internal Rates of Return to Investments in College Education"

Advisor: Michael Marrese

Honors: Phi Beta Kappa; Economics Department Honors; F.S. Diebler Award for Outstanding Senior Honors Thesis; Maycourt Award for Academic Excellence; National Merit Scholarship

ACADEMIC EXPERIENCE

**D'Amore-McKim School of Business, Northeastern University, July 2012 – Present
Professor of International Business & Strategy (July 2012-present)**

I develop and teach strategic management and consulting classes for undergraduate students, and provide guest lectures to graduate student classes. My research focuses on strategic decision-making under uncertainty, competitive dynamics, applied game theory, and how best to bridge the "divide" between business academic research and business practice.

Dean (July 2012-June 2017)

As Dean, I served as the chief academic and executive officer of the D'Amore-McKim School of Business (DMSB). DMSB served approximately 4500 undergraduate business majors and minors on its Boston campus, as well as 1300 MS and MBA students in campus-based and online programs. Key DMSB accomplishments during my five-year term as Dean included:

- Establishing DMSB's undergraduate business program among the best in the U.S. Significant changes from 2012-17 included:
 - 20% overall increase in undergraduate program enrollments
 - Increased student diversity: the incoming DMSB freshman class in 2017 had more female (48% vs. 42% in 2012), domestic minority (28% vs. 21% in 2012), and international students (43% vs. 25% in 2012)
 - Average SAT scores of freshman enrollees increased to 1460 in 2017 from 1365 in 2012
 - Interdisciplinary majors increased by 85% (up to 324) from 2012 to 2017
 - Co-operative Education full-time student work placements increased by 36% overall, while international and start-up co-op placements doubled
 - The 6-year graduation rate increased to 90% in 2017 from 82% in 2012
 - These and other major improvements in academic, student experience and career programming resulted in the following external recognitions:
 - #1 rankings for U.S. business schools in undergraduate full-time placement rate; % international students; and % of students self-reporting that they have had "signature" experiential learning opportunities while at the business school (*Poets & Quants*, 2017)
 - #10 ranking for U.S. undergraduate international business programs (*US News*, 2017; up from #19 in 2012)
 - #19 ranking for U.S. undergraduate business schools overall (*Poets & Quants*, 2017; this ranking has replaced the *Businessweek* ranking that is no longer published and which was #27 in 2012)
- Making innovative changes to our graduate and undergraduate program portfolios to both shape and adapt to changing learner and employer needs
 - Successfully launched three new MS programs in Innovation (on campus and online); International Management (on campus); and Business Analytics (online)
 - "Unbundled" our graduate MBA and MS curricula to offer focused, 4-5-course certificate programs for working professionals and recent graduates with specific career goals and learning needs; we developed 13 new certificates, including one which can be tailored to any student's needs, and which can be taken in online, on-campus or hybrid formats

- Increased full-time MBA program GMAT from 591 in 2012 to 635 in 2017
- Developed two new “+1” programs which enable our undergraduates to graduate with both a BS and MS degree in five years
- Launched three new undergraduate minors, including one in entrepreneurship that takes place on Northeastern’s Silicon Valley campus and combines coursework with internships and work on students’ own ventures
- Redesigned our signature BS in International Business program and added several new business schools as student-exchange partners within the program
- Revised DMSB’s undergraduate curriculum to take full advantage of “NUCore,” Northeastern’s new core curriculum, and give students greater opportunities for interdisciplinary study and to pursue multiple minor and major programs
- Created hundreds of new study abroad, co-operative education, and experiential learning opportunities for students across the U.S. and the world
- Establishing and growing Northeastern’s unique entrepreneurship and innovation ecosystem
 - DMSB launched and nurtured a student-led venture accelerator (IDEA) and created Mosaic, a group of student-led service firms with missions focused on serving Northeastern entrepreneurs. DMSB also created a Venture Mentoring Network and advised the Entrepreneurs Club as it grew to be the largest and most influential student organization on campus. In 2012, there were 50 active ventures in IDEA, none of which had secured external funding yet. By 2017, IDEA had 286 active ventures that had received a total of \$76m in external funding.
 - This campus-based entrepreneurship ecosystem received the following external recognitions by 2017: #4 ranking for undergraduate (#14 in 2012) and #25 for graduate (unranked in 2012) entrepreneurship programs (*Princeton Review*, 2016); Deshpande Foundation Award for “Excellence in Student Engagement in Entrepreneurship” (2015); one of three finalists for the Deshpande Foundation Award for the “Entrepreneurial University” (2017).
- Recruiting, developing, retaining and promoting outstanding research and teaching faculty and professional staff
 - Hired 33 new tenured or tenure-track faculty, including 13 tenured senior scholars from top-ranked research institutions and 20 junior faculty from elite Ph.D. programs

- Hired 25 new professional staff members, including entirely new teams in marketing & communications, instructional design, and technology support
- Increasing the volume, quality and impact of DMSB research and the reputation of our scholars
 - Ranked #1 in the world for number of publications in the *Journal of International Business Studies*, the top specialty journal in the international business field, 2012-17 (vs. #73 from 2007-12); two tenured hires in this field
 - Ranked #10 in the world for experimental/auditing research (2012-17), a key sub-field in corporate governance; six tenured hires in corporate governance, including scholars focused on healthcare management, organizational resilience, and sustainability
 - Five tenured hires in innovation who helped develop and implement a pioneering MS in Innovation program that launched in 2014 and was offered online starting in 2017
 - Faculty published 210 peer-reviewed articles in 2016 (up 17% from the previous year), 88 in the most prestigious research journals (up 33% from the previous year); 9 new journal editor appointments in 2016
- Engaging DMSB stakeholders, generating resources, and building our brand and reputation
 - Appointed the inaugural Dean of the D'Amore-McKim School of Business after Northeastern received a \$60 million naming gift the week before I assumed the Dean role
 - DMSB raised an additional \$55 million during my term as Dean, the most in any five-year period in DMSB's history that does not include the naming gift in 2012; signature gifts included the \$5 million Dunton Family Deanship and the \$15 million FAS Center for Global Business
 - Redesigned the DMSB Dean's Executive Council and Board of Visitors to create more interactive, ongoing engagement with DMSB stakeholders, and incentivized these Council and Board members to provide more of their time, problem-solving skills, and financial support to DMSB
 - Built a professional marketing and communications team from scratch and successfully rebranded and repositioned DMSB in the market; redesigned all processes to optimize digital and traditional marketing and communication channels
- Collaborating with fellow Deans and other university leaders to drive key strategic initiatives
 - Served on the Faculty Senate and Academic Deans Council, 2012-17
 - Led the academic elements of Northeastern's "Curricular Flexibility" initiative that developed and implemented a number of strategies which

gave our undergraduate students more flexibility to pursue academic interests outside of their major fields of study

- Led the academic elements of Northeastern’s “Curricular Unbundling” initiative, which provided our lifelong-learner students the opportunity to take only the courses they needed at any given time rather than having to enroll in a traditional degree program
- Served on two Dean search committees, one for the College of Social Sciences and Humanities and one for the Bouve College of Health Sciences

Robert H. Smith School of Business, University of Maryland, June 2002-June 2012
Vice Dean (September 2010-June 2012)

Worked closely with the Dean on all aspects of the Smith School’s mission as his “second in command.” Specific duties and accomplishments included:

- Overseeing the undergraduate, MBA, MS, Executive MBA (EMBA), and non-degree executive programs
 - Redesigned our undergraduate and MBA programs
 - Launched new MS programs in supply chain management and information systems
 - Collaborated with our Chinese university partners to relaunch a joint EMBA program in Beijing
 - Increased the number of short-term study abroad opportunities for our MBA and EMBA students by 67% (from 9 to 15 different locations)
- Managing stakeholder relations and community outreach
 - Managed the corporate relations, global partnerships, and special events teams
 - Represented the Smith School at select conferences, university leadership meetings, alumni and corporate recruiter events, and student-led activities
 - Formed the Smith School Advisory Board’s first Corporate Outreach Committee with well-defined roles and accountabilities
 - Redesigned event planning and execution processes to focus on higher-profile events that were aligned with the school’s strategic priorities
- Governing the Smith School
 - Chaired the Smith School’s Executive Committee and Faculty Assembly

- Served on various committees, most notably the university's undergraduate general education implementation committee, and the Smith School's master's program curriculum committee

Professor of the Practice of Strategy, Department of Management and Organization (August 2007-June 2012)

Awarded the "Professor of the Practice" designation based on a comprehensive internal and external review process that highlighted my contributions to the practice of strategic management and business strategy. Specific duties and accomplishments included:

- Receiving the Smith School's prestigious "top 15%" instructor award at the Smith School for each year that I taught there
- Designing and delivering several new MBA and EMBA core and elective courses on business unit and corporate strategy, strategy implementation, and management consulting
- Maintaining standard teaching and service responsibilities at the Smith School, while pursuing additional practitioner-oriented research, publications and professional service opportunities, including: Serving on a corporate board and two non-profit boards; serving as an Associate Editor of *Long Range Planning*, a practitioner-oriented research journal; maintaining a robust set of consulting clients; and publishing in prestigious practitioner-oriented journals such as the *McKinsey Quarterly*

Associate Dean of Executive Programs (July 2008-February 2011)

Led all aspects of, and had full profit-and-loss responsibility for, the Smith School's \$7 million executive education business, including EMBA programs and non-degree custom and open enrollment programs. Specific duties and accomplishments included:

- Leading a comprehensive redesign of the EMBA program, including new faculty, new experiential learning opportunities, and a new curriculum. This program was unranked in July 2008. By the Fall of 2010, it was ranked #36 in the world and #15 in the U.S. by the *Financial Times*, and #22 in the world by the *Wall Street Journal*. The *Financial Times* also ranked this program #1 in the world for corporate strategy and #9 in the world for entrepreneurship
- Developing a variety of new, prestigious custom executive education clients for the Smith School including extensive programs with CSX, General Dynamics, SAIC, and Ciena

Distinguished Tyser Teaching Fellow, Department of Management and Organization (December 2005-August 2007)

Senior Fellow, Executive Education (July 2003-July 2008)

Senior Director of Action Learning Projects, Executive Education (January 2003-June 2004)

Teaching Professor, Department of Management and Organization (August 2003-December 2005)

Adjunct Professor of Strategy, Department of Management and Organization (June 2002-August 2003)

Nyenrode Business Universiteit, Breukelen, The Netherlands (June 2007-June 2009)

Delivered guest lectures and conducted joint research with Dr. Fred van Eenennaam as a Visiting Professor in Nyenrode's Strategy Center during the summers of 2007-2009

Mack Center for Technological Innovation, The Wharton School, Philadelphia, PA (2002-2003)

Participated in Mack Center conferences and research efforts as a Senior Fellow

Australian Graduate School of Management, Sydney, Australia (April-May 2002)

Lectured in Executive MBA program and conducted joint research with Dr. Dan Lovallo as a Visiting Professor

The George Washington University, Washington, DC (August 1990-June 1993)

Tenure-track assistant professor; taught undergraduate courses in economics, conducted research on unemployment and macroeconomic fluctuations, and served as Economics Department research seminar coordinator

Massachusetts Institute of Technology, Cambridge, MA (September 1988-May 1990)

Ph.D. student in the Department of Economics; taught undergraduate courses in economics and provided teaching and research assistance to Professors Olivier Blanchard, Julio Rotemberg, Danny Quah, and Paul Krugman

BUSINESS AND NON-PROFIT MANAGEMENT EXPERIENCE

Hugh Courtney Consulting, Takoma Park, MD (April 2002-June 2012)

Sole proprietor delivering management consulting, executive education, public speaking and research services to private and public sector clients. Consulting services delivered independently and through affiliations with McKinsey & Company, Inc., Katzenbach Partners LLC, and the Analysis Group

D&E Communications, Inc., Ephrata, PA (September 2005-November 2009)

Chairman of the Board and Chairman of the Executive Committee of NASDAQ-traded (DECC) integrated communications provider with annual revenues of ~\$160 million. D&E was successfully merged into Windstream Corporation (NASDAQ: WIN) in November 2009

MiraMed Institute, Washington, DC (January-June 2008)

Treasurer and member of the Board of Directors for non-profit education and advocacy organization serving abandoned, institutionalized and at-risk children in Russia with annual revenues of ~\$3 million

Firefly Children's Network, Washington, DC (August-December 2007)

Board member and member of the Finance Committee for non-profit education and advocacy organization with annual revenues of ~\$1 million. Firefly merged with MiraMed Institute on January 1, 2008

Takoma Children's School, Washington, DC (September 2004-July 2007)

Treasurer, board member and member of the Finance and Expansion Committees for non-profit pre-school with annual revenues of ~\$500,000

McKinsey & Company, Inc., Washington, DC (July 1993-March 2002)

Associate Principal (June 2000 – March 2002)

Strategy Practice Senior Engagement Manager (December 1998-June 2000)

Strategy Practice Engagement Manager (May 1996 – December 1998)

Strategy Practice Specialist (May 1995 – May 1996)

Associate (July 1993 – May 1995)

Member of Strategy Practice leadership team for preeminent strategic management consulting firm. Conducted and published applied research; developed and delivered numerous client and consultant training programs; and served senior executive clients of Global 1000 companies on six continents on a wide variety of strategic management issues. Specific duties and accomplishments included:

- Defining and pioneering the first “strategy expert” position in McKinsey’s history; this new position and my career track helped define a new model for attracting, developing and retaining new expert hires in multiple McKinsey functional and industry practice areas
- Being recognized by *Consulting Magazine* in 2001 as one of five “Up and Comers” in the consulting industry

- Developing and disseminating a number of business unit and corporate strategy development tools and frameworks that became “core” elements of McKinsey’s consultant toolkit
- Publishing a bestselling book, *20/20 Foresight: Crafting Strategy in an Uncertain World* (Harvard Business School Press, 2001), which codified my research and consulting work in helping clients address “big bet” strategic decisions under high degrees of environmental uncertainty

RESEARCH INTERESTS AND EXPERTISE

Competitive strategy, including applied game theory

Strategic planning and decision making under uncertainty

Labor market mismatch and implications for employees and employers

The link between management research and practice

Business education pedagogy and impact

BUSINESS STRATEGY PUBLICATIONS

While these publications were written for practitioner-oriented journals and audiences, they have also had a significant impact on academic research. These publications have been cited 2417 times as of August 2019 (Google Scholar, August 21, 2019)

20/20 Foresight: Crafting Strategy in an Uncertain World, Boston, MA: Harvard Business School Press, 2001 (Available in English, Spanish, Portuguese, Korean and Mandarin editions)

“Deciding How to Decide,” (with Dan Lovallo and Carmina Clarke), *Harvard Business Review*, November 2013

“Digital Business Strategies and the Duality of IT,” (with Sunil Mithas and Ritu Agarwal), *IT Professional*, IEEE Computer Society, September/October 2012

“How to be Proactive in the Face of Uncertainty: Scenario Planning for School Districts,” (with John J-H Kim), *The District Management Journal*, Volume 2, Summer 2009

“A Fresh Look at Strategy Under Uncertainty: An Interview,” *The McKinsey Quarterly*, published online at <http://www.mckinsey.com/business-functions/strategy-and-corporate-finance/our-insights/a-fresh-look-at-strategy-under-uncertainty-an-interview#0>, December 2008, excerpted in the print edition, January 2009

“Getting Into Your Competitor’s Head,” *The McKinsey Quarterly*, (with John Horn and Jayanti Kar), January 2009

“Perceived Causes and Solutions of the Translation Problem in Management Research,” (with Debra L. Shapiro and Bradley L. Kirkman), *Academy of Management Journal*, Volume 50, No. 2, 2007

- “Bringing Rigor and Reality to Early-Stage R&D Decisions,” (with Dan Lovallo), *Research · Technology Management*, Volume 47, No. 5, September-October 2004
- “Decision-Driven Scenarios for Assessing Four Levels of Uncertainty,” *Strategy & Leadership*, Volume 31, No. 1, January-February 2003
- “Road Maps Through Uncertainty,” *Optimize*, March 2002
- “How to Manage Uncertainty,” *Forethought*, February 2002
- “Strategies for Tough Times,” *HBS Working Knowledge*, January 14, 2002
- “Making the Most of Uncertainty,” *The McKinsey Quarterly*, no. 4 (2001), 38-47
- Reprinted in:
- “Making the Most of Uncertainty,” *Actuarial Futures*, March 2002
- “Making the Most of Uncertainty,” *Electronic Business Asia*, December 2001
- “Keeping Your Options Open,” *World Economic Affairs*, vol. 2, no. 3 (Winter 1999): 58-59
- “What is Business Strategy?” *World Economic Affairs*, vol. 2, no. 2 (Spring 1998): 46-47
- “Strategy Under Uncertainty,” (with Jane Kirkland and Patrick Viguerie), *Harvard Business Review* 75, no. 6 (November-December 1997): 66-79
- Reprinted in:
- “Strategy Under Uncertainty,” *The McKinsey Quarterly Anthologies: On Strategy*, no. 3 (2000): 81-90
- “Strategy Under Uncertainty,” in *Managing in the New Economy*, edited by Joan Magretta, Boston, MA: Harvard Business School Press, 1999: 67-89
- “Strategy Under Uncertainty,” in *Harvard Business Review on Managing Uncertainty*, Boston, MA: Harvard Business School Press, 1999: 1-31
- “Games Managers Should Play,” *World Economic Affairs*, vol. 2. No. 1 (Autumn 1997): 48-49
- Reprinted in “Games Managers Should Play,” *The McKinsey Quarterly Anthologies: On Strategy*, no. 3 (2000): 91-96

CONTRIBUTIONS TO THE BUSINESS PRESS

In addition to the above publications, I have disseminated my research and consulting results through frequent invited presentations to industry and academic conferences, and through interviews, invited letters, and columns. I have been published in the *Sloan Management Review*, *Business Week Online*, *Washington Post's Capital Business*, *Entrepreneur*, *Financial Times*, *ThinkSet*, *CIO Insight*, and *Ubiquity*, and have been interviewed on *Maryland Public Television*.

REFEREED CONFERENCE AND INVITED PRESENTATIONS

“Strategic Decision-Making Under Uncertainty: The Role of Postures, Irreversibility, and Competition,” Academy of Management Annual Meeting, Boston, Massachusetts, August 12, 2019

“Advisory Councils at the D’Amore-McKim School of Business,” AACSB Advisory Council Seminar, Boston, Massachusetts, April 1, 2016

“Transforming Business Education Through Corporate Engagement,” AACSB International Conference and Annual Meeting, Orlando, Florida, April 27, 2015

“Driving Stakeholder Engagement and Impact Through Non-Degree and Lifelong Learning Initiatives,” AACSB Deans Conference, San Francisco, California, February 3, 2014

“Deciding How to Decide,” *Harvard Business Review* Webinar, December 16, 2013

“Innovation Leaders and the Higher Education Industry,” Boston Treasurer’s Club, Boston, Massachusetts, November 12, 2013

“Characteristics of Innovation Leaders,” Innovation Initiative Summer Forum, Fisher College of Business, The Ohio State University, June 5, 2013

“Effective Associate Deaning,” AACSB Associate Deans Conference, St. Petersburg, Florida, November 15, 2011

“Where and Why Foresight Has Proven Actionable: Lessons from the Private Sector,” Actionable Foresight Conference, National Defense University, Washington, DC, June 18, 2010

“Creating Success out of Uncertainty,” Thought Leadership@Smith Speaker Series, Baltimore, MD, December 11, 2009; Washington, DC, January 30, 2009

“Real Options: Teaching Strategy for Uncertain Environments,” Strategic Management Society 29th Annual Conference, Washington, DC, October 13, 2009

“Strategic Intelligence: A Frame for Strategy Teaching and Practice,” Villanova University School of Business, Villanova, Pennsylvania, September 28, 2009

“How to Survive and Thrive in the Changing Global Economy,” Thought Leadership Forum, Smith School of Business, Shanghai, China, July 19, 2009

“Strategic Planning and Decision-Making in Difficult, Uncertain Times,” District Management Council Superintendents’ Strategy Summit, Miami, Florida, January 15, 2009

“Models and Strategic Decision-Making Under Uncertainty,” Strategic Management Society 28th Annual Conference, Cologne, Germany, October 13, 2008 (with Fred van Eenennaam) (Paper was one of five finalists for Conference Best Paper for Practice Implications award)

“Deciding How to Decide,” Strategic Management Society 28th Annual Conference, Cologne, Germany, October 13, 2008 (with Carmina C. Clarke and Dan Lovallo)

“Using Research Centers to Foster ABC Collaboration,” Panel Discussion Moderator, Strategic Management Society 28th Annual Conference, Cologne, Germany, October 12, 2008 (with Jay Barney, Paul Schoemaker and Bolko von Oetinger)

“Understanding and Predicting Competitor Behavior,” Global Strategy Conference, McKinsey & Company, Dubai, UAE, November 15, 2007 (with Kevin Coyne and John Horn)

“Getting Inside Your Competitor’s Head,” Strategic Management Society 27th Annual Conference, San Diego, California, October 17, 2007 (with John Horn and Jayanti Kar)

“When to Commit: Game-Theoretic Real Option Models and Their Application,” Strategic Management Society 27th Annual Conference, San Diego, California, October 17, 2007 (with Jayanti Kar)

“You Just Don’t Understand: Translation and the Impact of Strategic Management Research on Practice,” Strategic Management Society 26th Annual Conference, Vienna, Austria, October 28, 2006

“Strategy Consulting: Lessons from the Frontline,” Whitman Consulting Forum, Whitman School of Management, Syracuse University, Syracuse, New York, April 21, 2006

“Why Markets Don’t Stand Still and What Firms Can Do About It,” Professional Development Workshop, Academy of Management Annual Meeting, Honolulu, Hawaii, August 6, 2005

“Game Theory in Action,” Plenary Panel Presentation, Strategic Management Society 24th Annual International Conference, San Juan, Puerto Rico, November 1, 2004

“The Professional Consultant,” Smith Consulting Forum, Robert H. Smith School of Business, University of Maryland, College Park, Maryland, October 1, 2004

“Difficult Decisions: Where Good Theory, Good Practice, and Good Teaching Should Meet,” Kenan-Flagler Business School, University of North Carolina, Chapel Hill, North Carolina, February 9, 2004

“Value-Creating Consulting Engagements,” Panel Discussion Moderator, Smith Consulting Forum, Robert H. Smith School of Business, University of Maryland, College Park, Maryland, November 7, 2003

“20/20 Foresight: Crafting Strategy in an Uncertain World,” Business Forecast 2003/2004 – The Two-Way Forum on the Future Conference, Schulich School of Business, York University, Toronto, Ontario, Canada, November 5, 2003

“Strategy in Action,” Panel Discussion Moderator, Business Forecast 2003/2004 – The Two-Way Forum on the Future Conference, Schulich School of Business, York University, Toronto, Ontario, Canada, November 5, 2003

“Crafting Strategy in an Uncertain World,” American Bakers Association, Executive Leadership Development Committee Public Policy Forum, Washington, DC, October 28, 2003

“Corporate Evolution and Strategic Change,” Panel Discussion Moderator, Industry Networking Night, Robert H. Smith School of Business, University of Maryland, Washington, DC, October 24, 2003

“Strategy and Succession,” Organizational Leadership Succession Program, Neighborhood Reinvestment Corporation and University of Maryland, College Park, Maryland, October 24, 2003

“Managing Uncertainty,” Management & Leadership Forum, The World Bank and Robert H. Smith School of Business, College Park, Maryland, October 17, 2003

“Does IT Provide a Strategic Advantage?” Visionary Panel participant, Inforum 2003 Conference, Robert H. Smith School of Business, University of Maryland, College Park, Maryland, October 10, 2003

“Crafting Strategy in an Uncertain World,” 2003 Executive Business Symposium, Kenan-Flagler Business School, University of North Carolina, Chapel Hill, North Carolina, June 13, 2003

“Crafting Strategy in an Uncertain World,” Office of Naval Research, Ocean, Atmosphere & Space Division, Annual Offsite, Warrenton, Virginia, April 21, 2003

“Strategy Under Uncertainty,” Strategic Leadership Seminar, U.S. Army War College, Carlisle, Pennsylvania, November 7, 2002

“Resilient Business Strategies,” Technology Transfer Institute/Vanguard conference on “Designing for Resiliency,” Brussels, Belgium, July 17, 2002

“Crafting Strategy in an Uncertain World,” Center for Corporate Innovation, California Electronics Executive Summit, Newport Beach, California, May 20, 2002

“20/20 Foresight: Crafting Strategy in an Uncertain World,” American Association of Museums, Annual Meeting & Museum Expo, Dallas, Texas, May 14, 2002

“Making the Most of Uncertainty,” Association of Internal Management Consultants, Annual Conference, Jacksonville, Florida, May 6, 2002

“Levels of Uncertainty and Implications for Business Strategy,” The Mack Center for Technological Innovation, The Wharton School, University of Pennsylvania, conference on “Managing Uncertainty,” Philadelphia, Pennsylvania, May 3, 2002

“Crafting Strategy in an Uncertain World,” Alumni Strategy Interest Group forum, McKinsey & Company, London, England, March 21, 2002

“Crafting Strategy in an Uncertain World,” Strategy World Congress, Said Business School, Oxford University, Oxford, England, March 19, 2002

“Quick and Fast: Successful Strategies for High Growth and Entrepreneurial Firms,” Kogod Interactive 2002 Conference, Kogod School of Business, American University, Washington, DC, February 23, 2002

“20/20 Foresight: Crafting Strategy in an Uncertain World,” Innovations 01 Conference, Fairfax County Chamber of Commerce, Fairfax County, Virginia, October 24, 2001

“20/20 Foresight: Crafting Strategy in an Uncertain World,” Conference on “Winning in the New Millennium,” Milan, Italy, September 8, 2001

“Understanding and Shaping Competitive Pricing Dynamics,” Strategic Management Society Annual Conference, Orlando, Florida, November 2, 1998

“Games Managers Should Play: Lessons from the Front Line,” Applied Microeconomics Workshop, The George Washington University, Washington, DC, December 12, 1997

“Using Game Theory to Inform Strategic Decision Making,” Strategic Management Society Annual Conference, Barcelona, Spain, October 8, 1997

“Developing Strategy Under Uncertainty,” Strategic Management Society Annual Conference, Barcelona, Spain, October 7, 1997

Dozens of presentations at internal McKinsey and client conferences on strategy under uncertainty, game theory, pricing, and other business unit and corporate strategy issues, 1993 – 2002

Presentations on various macroeconomic topics at the American Economic Association Annual Conference, the Western Economic Association Annual Conference, and the Eastern Economic Association Annual Conference, 1990 – 1993

Presentations on various macroeconomic topics to the Federal Reserve Board, Federal Reserve Bank of Boston, Federal Reserve Bank of New York, Federal Reserve Bank of Chicago, and IMF, 1990 – 1993

Academic seminar presentations on various macroeconomic topics at the Massachusetts Institute of Technology, McGill University, The George Washington University, Virginia Polytechnic University, University of Illinois – Chicago, and Washington University in St. Louis, 1990 – 1993

TEACHING EXPERIENCE

Executive MBA Courses (Taught at the University of Maryland’s Smith School of Business unless otherwise noted)

Corporate Strategy

Competitive Strategy

Competition, Strategy and Globalization

Strategic Management

Action Learning Projects

Strategy Under Uncertainty (Guest lecturer, Australian Graduate School of Management)

MBA Courses (Taught at the University of Maryland’s Smith School of Business unless otherwise noted)

Strategic Management

Implementing Strategy

Industry and Competitor Analysis

Management Consulting

Consulting Field Projects

Introductory Microeconomics (MIT)

Global Macroeconomics (MIT – teaching assistant)

Strategy Under Uncertainty (Guest lecturer, Columbia University, Georgetown University, Nyenrode Business Universiteit)

Applied Game Theory (Guest lecturer, University of North Carolina, Nyenrode Business Universiteit)

Undergraduate Courses

Strategy in Action (Northeastern University)

Making Difficult Decisions (Smith School of Business)

Introductory Macroeconomics (MIT, George Washington University)

Intermediate Microeconomics (MIT – teaching assistant)

Intermediate Macroeconomics (MIT – teaching assistant, George Washington University)

Money and Banking (George Washington University)

Strategy Under Uncertainty (Guest lecturer, Villanova University, American University)

Non-degree Executive Education Courses

Led open-enrollment executive education programs on strategy, leadership and decision making at Robert H. Smith School of Business, University of Maryland; The Wharton School, University of Pennsylvania; Columbia Business School; Australian Graduate School of Management; The Brookings Institution; The Polish-American Management Center at the University of Lodz; Nyenrode Business Universiteit; and Northeastern University (April 2002-present)

Designed and delivered custom executive education programs on strategy, organization design, leadership and decision making on my own and in conjunction with executive education teams at the Smith School, Wharton School, and Duke Corporate Education for the following clients: McKinsey & Company; McCormick; Black & Decker; AmerisourceBergen; Washington Metropolitan Area Corporate Counsel Association; IBM; MedChi; The Maryland State Medical Society; Ciena; Shanghai Municipal Government; Nextel; Raytheon; Force 3; Northrop Grumman; Lockheed Martin; Maryland Motor Vehicle Administration; Bodycote; Hughes Network Systems; Entergy; National Security Agency; Office of the Director of National Intelligence; Anne Arundel Health System; and 3e Technologies International (November 2002-present)

Designed and delivered approximately 50 client training workshops on game theory, pricing and competitive strategy issues while at McKinsey & Company (1993-2002)

Designed and delivered approximately 15 training sessions on applied microeconomics for McKinsey & Company's Mini-MBA program (1993-2002)

Teaching Awards

Krowe Award for Teaching Excellence, Robert H. Smith School of Business, University of Maryland, 2004

"Top 15%" award for high teaching evaluation scores, Robert H. Smith School of Business, 2002-2011 (every year that I taught at the Smith School)

PROFESSIONAL SERVICE

Internal university service

Teaching and Learning Committee, D'Amore-McKim School of Business, Northeastern University (September 2018 – present)

Dean, D'Amore-McKim School of Business, Northeastern University (July 2012-June 2017)

Deans Council, Northeastern University (July 2012-June 2017)

Dean Search Committee Member, Bouve College of Health Sciences, Northeastern University (2015-16)

Dean Search Committee Member, College of Social Sciences, Northeastern University (2012-13)

Vice Dean, Smith School of Business (September 2010-June 2012)

Associate Dean of Executive Programs, Smith School of Business (July 2008-February 2011)

Executive Committee member/Chair, Smith School of Business (Summer 2008-June 2012; Chair, September 2010-June 2012)

Chair, Faculty Assembly, Smith School of Business (September 2010-June 2012)

Masters Program Design, Development and Innovation Committee member, Smith School of Business (Summer 2008-June 2012)

General Education Implementation Committee, University of Maryland, College Park (September 2010-June 2012)

Elected member of Faculty Council, Smith School of Business (Fall 2006-Spring 2008)

Strategy and Entrepreneurship Search Committee, Department of Management and Organization, Smith School of Business (August 2007-May 2008)

Corporate Relations Task Force member, Smith School of Business (Fall 2007)

MBA Core Course Coordinator, Strategic Management, Smith School of Business (Fall 2003-Summer 2004; Fall 2006-Spring 2008)

Endowed Chair Search Committee, Department of Management and Organization, Smith School of Business (Fall 2006-Spring 2007)

Search Committee, Department of Management and Organization, Smith School of Business (Spring 2007)

Teaching Enhancement Committee, Department of Management and Organization, Smith School of Business (May 2005-May 2007)

Faculty Advisor, MBA Consulting Club, Smith School of Business (Fall 2003-May 2007)

Faculty Salary Review Committee, Smith School of Business (Spring 2006)

Tyser Teaching Fellow Search Committee, Department of Management and Organization, Smith School of Business (Spring 2006)

Undergraduate Core Course Coordinator, Business Policies, Smith School of Business (Fall 2003-Summer 2005)

Head of case-selection committee and judge, MBA case competition, Smith School of Business (Fall 2004)

External professional service

Founder and leader, Business Practice Advisory Board, *Strategic Management Review* (2018-present)

Chief Strategy Officer Roundtable member, McKinsey & Company, Washington, DC metropolitan area (Fall 2007-June 2012)

Associate Editor, *Long Range Planning* (April 2007-July 2009)

Practice Representative, Competitive Strategy Interest Group, Strategic Management Society (Fall 2007-September 2009)

Judge, Best Paper for Practice Implications prize, Strategic Management Society Conference, October 2007

Co-leader of the McKinsey Strategy Institute, an organization designed to improve the quality of McKinsey's strategy research and to increase collaborative research efforts with academics and business practitioners (January 2001-March 2002)

Co-leader of McKinsey & Company's effort to co-sponsor the Strategic Management Society's Annual Conference, San Francisco, CA (2001)

Reviewer, Strategic Management Society Conference submissions (1998 and 2001)

Judge, McKinsey Best Paper Prize competition, Strategic Management Society Conference (1998 and 2001)

Dissertation Committee member for Ph.D. students at The George Washington University, the University of North Carolina at Chapel Hill and University of Western Australia (various dates)

Reviewer of manuscripts for the *Strategic Management Journal*, *Long Range Planning*, *Quarterly Journal of Economics*, *Review of Economics and Statistics*, Addison-Wesley Publishing, MIT Press, and Harvard Business School Press (various dates)

Member of the Strategic Management Society and the Academy of Management