

- 
- ☑ Delivers Process Knowledge for Innovative Global Supply Chains – Technology, Analytics, and Metrics
    - ☑ Builds Global Leadership And Strategy learning in all facets of the Supply Chain Discipline
      - ☑ Extensive Experience in International, Domestic, and Regulatory Compliance Areas
- 

Forthright and results-driven executive with a documented record of leading a large organization to deliver complex, highly-reliable, and cost managed requirements in the consumer electronics sector. Accountable for world-wide services and contract management, provides vision, strategy and operational management for transportation, trade, and distribution networks. Establishes rigorous standards for delivery including End-Consumer, Factory Store, Big Box Retail, and Automotive OEM channels. Broad experience leading a full, global SAP implementation resulting in the application of technology to differentiate from competition. Maintains relevancy and currency through an on-going academic engagement as an undergraduate and graduate level instructor.

- Created an quantified and optimized world-wide logistics and distribution network
- Organized Distribution and Logistics resources to process extremely high-volume end-consumer shipping, resulting in the expansion of operations to provide fulfillment services for one of the largest home shopping type retailers
- Turned around distribution operations - reduced costs 50%, improved and sustained on-time shipping to 99+%, reduced shipping inaccuracies to 8 ppm, and virtually eliminated inventory variances
- Led a global SAP implementation as the Order to Cash Business Process Owner.
- Active Lecturer within the Graduate Business School at Northeastern University. Instructor for courses in Information Systems, Supply Chain Management, and Transportation Operations and frequent guest lecturer
- Consolidated operations into a centralized Control Center with large format video displays and augmented live data and video feeds for operations team and on-site carrier representatives - live KPIs and reporting
- Responsible for company operated facilities in the US (4), Canada, and 3PL operations in Mexico, Dubai, Hong Kong, and China
- Responsible for import, customs and regulatory compliance, domestic distribution, and export organizations

P&L Accountability	Strategic Planning/Execution	Relationship Management
Regulatory Compliance	Customs	Import/Export Compliance
Business Process Reengineering	Private Fleet Operations	Carrier Performance
Lean Enterprise	Carrier Selection/Management	Cost Reduction

---

## CAREER HISTORY AND PERFORMANCE

Northeastern University, Boston, Massachusetts

**2016-CURRENT**

### LECTURER, D'AMORE-MCKIM SCHOOL OF BUSINESS (FULL-TIME)

Deliver current and relevant education to both Undergraduate and Graduate students. Focused in the Supply Chain Management track, deliver curriculum in the areas of Supply Chain, Transportation and Distribution, and Information Management. With a passion for the academic environment and learning, deliver real-life experiences to the classroom, preparing students for successful careers.

- Accountable for development of curriculum and all aspects of course management
  - Serves as a mentor and advisor in the area of career counseling
-

**Bose Corporation, Framingham, Massachusetts**

**2012-2015**

**DIRECTOR, GLOBAL LOGISTICS AND DISTRIBUTION**

- Provided vision and led a world-wide distribution “clean-sheet” analysis
- Optimized network and delivered change across 13 countries – 32 facilities
- Developed a three year plan and transformed capabilities and leveraged an integrated SAP environment
- Managerial area included 100 direct and indirect employees – Corporate Logistics and Distribution Department
- Created strategy, operating plans and budgets for eight cost centers in three countries
- Subject matter expert in the areas of domestic and international commerce and trade
- Leader of the division recognition program – celebrating the successes accomplished by employees

**BUSINESS PROCESS OWNER – ORDER TO CASH (SALES AREA)**

**2005-2007**

- Provided overall project planning, budgeting, and scheduling and for internal business and technical resources and augmented with external consultants for the Order-to-Cash vertical track
- Drove business process re-engineering and system design to transform corporate competencies into a global leader
- Ensured the on-time delivery of the implementation within budget schedules and monitored performance of team

**MANAGER, CORPORATE LOGISTICS**

**1998-2005**

- Managed transportation including carrier selection, performance, and pricing
- Responsible for all Customs and Trade activity as a direct importer and exporter to a broad range of world-wide destinations
- Implemented NAFTA processes and created a centralized organization to deliver large duty savings for input materials destined to Maquiladoras (twin-plants) in Mexico and finished goods returning to the US and Canada
- Architected and started up distribution centers in Japan, Mexico, Germany, and Hong Kong

**LOGISTICS PLANNER**

**1998-2005**

- Provided transportation and expediting support for manufacturing, sales, and G&A divisions
- Developed carrier standards and implemented EDI for carrier billing, invoicing, and tracking
- Brought quality approaches to the business using Statistical Process Control

**Northeastern University, Boston, Massachusetts**

**2002-2016**

**LECTURER, (PART-TIME)**

Deliver current and relevant education to both MBA and Graduate Certificate Program students in the Supply Chain Management track. With a passion for the academic environment and learning, deliver real-life experience to the classroom, preparing students for successful careers.

- Accountable for development of curriculum and all aspects of course management
- Serves as a mentor and advisor in the area of career counseling

---

**EDUCATION**

B.A. – Economics, Boston College, Chestnut Hill, Massachusetts

M.S. – Business Administration, Boston College, Chestnut Hill, Massachusetts